Privacy Policy for Herefordshire and Worcestershire Wellbeing and Recovery College Website

Introduction

Welcome to the Herefordshire and Worcestershire Wellbeing and Recovery College website. This privacy policy explains how we collect, use, and protect personal information provided by visitors to our website. By using our website, you agree to the terms outlined in this policy.

Information We Collect

We collect various types of information from different groups of users:

- 1. Visitors to Our Website:
 - o When you visit our website, we may collect:
 - Personal information (such as name, home address, date of birth)
 - Contact information (phone number, email, postal address)
 - Characteristics (gender, age, ethnicity, nationality)
 - Website usage data
- 2. Students:
 - o We collect additional educational information relevant to your course of study.
- 3. Partners, and Other Users:
 - We collect information related to your interactions with the college, such as course enrollment.

How We Use Your Information

We use the collected information for the following purposes:

- Providing educational services
- Managing learner records
- Communicating with learners, 3rd party course providers and partners
- Analysing website usage
- Improving our services
- Complying with legal obligations

Data Sharing

We may share your information with:

- 3rd Party Providers of course content
- Partners involved in the scheme (such as the NHS Trust)
- Relevant authorities (where required by law)
- Third-party service providers (for specific purposes, such as website analytics)

Your Rights

You have the right to:

- Access your personal information
- Correct any inaccuracies
- Request deletion (subject to legal requirements)
- Object to processing
- Withdraw consent

Changes to this Privacy Notice

We will keep this privacy notice under regular review and update it as necessary. Any changes will be posted on our website.

Contact Us

If you have any questions or concerns about this privacy policy, please contact our info@comfirst.org.uk

For information on how the NHS Trust handles your data, please <u>click here</u>

For more information, you can read our full Data Protection Policy on the registration page.

NB: Any comments left on the website are subject to HWWRC Community Standards and Spam filters and may be removed without warning.